

E-01345A-05-0816 ORIGINAL



0000038199

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

4700

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 49192

Date: 1/10/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: **Dick**

Zambrano

Account Name: Dick Zambrano

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR: [REDACTED]

State: AZ

Zip: [REDACTED]

is: E-Mail

Utility Company. **Arizona Public Service Company**

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

01/10/06 *****E-01345A-05-0816*****

Received e-mail from Mr. Zambrano:

Sent: Friday, January 06, 2006 10:49 PM
To: Utilities Div - Mailbox
Subject: APS Hike

Dick Zambrano
[REDACTED]

ARIZONA CORPORATION COMMISSION
1200 W. WASHINGTON
PHOENIX, AZ 85007

1/6/06

Dear Sir

I am a customer of APS and would like to make my comments on so called increase hike which is outrageous from my point of view, APS seem to think that the public has a money tree in their back yard, I am a senior citizen on a fixed income and have a low income account and living here in a retirement such as Sun City, I'm sure there are plenty of other seniors on a fix income and can barely make ends meet and for you to increase by twenty percent is not very practical, and yours truly will be asking everyone who is concerned to either call or write to your office personally, (APS) main office, you're just like the big Oil companies who will do anything to

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make a few bucks, or should I say millions, and if they had just increase by a few percent, it might have been more acceptable, but not the twenty percent, so please have them go back to the drawing board and rethink your figures. I would like for them to be in our shoes financially wise, and then see if they could handle the twenty percent increase, I also hope the AZ Commission will be checking into this matter very seriously before allowing them (APS) to do anything with the propose hike raise.

Unhappy APS Customer in Sun City

Richard Zambrano
[REDACTED]

End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

01/10/06 Comment noted for the record. Copies were made and file with Docket Control under E-01345A-05-0816. Staff e-mailed Mr. Zambrano and provided this information to him. Close.

End of Comments

Date Completed: 1/10/2006

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